

A person in a dark shirt and pants stands in a server room aisle, looking at a laptop. The room is filled with server racks on both sides, with blue and green lights visible. The floor is a light-colored metal grating. The background is bright, suggesting a window or a bright light source at the end of the aisle.

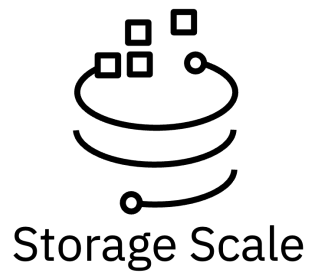
IBM Ideas Process

IBM Storage Scale Days 2024

March 5-7, 2024 | Stuttgart Marriott Hotel Sindelfingen

Norbert Schuld

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IBM Storage Scale Days 2024

IBM Ideas

IBM is currently in the process of improving your RFE experience

RFE's for Spectrum Scale have now migrated to Ideas Portals accessed through our trusted provider Aha!

Previously submitted RFE's have been migrated to Aha!

Please use the new link provided to submit and view your RFEs

www.ibm.com/ideas.


Add New Idea

Input product

Input your idea

Describe the problem you're facing

Add a New Idea

 Fields with this symbol will be visible only to you and IBM

As an IBM employee, you are able to create an idea on behalf of a customer

Who are you raising this idea for?

Myself Customer

Idea visibility

Visible to everyone
 Visible only to you and IBM

Product

Storage for Data and AI: Spectrum Scale (formerly known as GPFS)

Category

No categories in the selected product

Your idea

One sentence summary of the idea

Description

Why is it useful? Who would benefit from it? How should it work?

Add New Idea (continued)

The screenshot shows a form for adding a new idea. It includes fields for company name, related support case number, and idea priority. There are also checkboxes for subscribing to updates and agreeing to terms. At the bottom, there are 'Cancel' and 'Add idea' buttons.

Input company info (points to 'Company' field)

Input related support case numbers (points to 'Related support case number (optional)' field)

Define priority (points to 'Idea priority' radio buttons)

Check "subscribe" if you want notifications for each update (points to 'Subscribe to receive email updates about this idea' checkbox)

Agree to terms (points to 'I agree to the IBM Ideas Portal Terms of Use' checkbox)

Add idea, that's it! (points to 'Add idea' button)

Form Fields:

- Company: Example Company Ltd
- Related support case number (optional): XX000000000
- Idea priority: Low Medium High Urgent
- Needed by: [Empty field]
- Subscribe to receive email updates about this idea
- I agree to the [IBM Ideas Portal Terms of Use](#)
Do not place IBM confidential, company confidential, or personal information into any field.

Buttons: Cancel, Add idea

IBM Customer Enhancement Request (Idea) Process



Submitted

*This is the Idea's initial state showing that it has not yet started being reviewed by IBM. The submitter will receive an initial response from IBM **within 30 days of submission** .*

Under review

*The Idea is being reviewed by IBM and a disposition will be forthcoming **within 90 days from submission**. During this time, IBM may request further information from the submitter to help clarify or scope the request.*

Needs more information

*If IBM requires more information regarding the Idea, its status will be changed to "Needs more information". If the requested information is not forthcoming **within 30 days**, IBM may not be able to complete the review and if so, will close the Idea as "Not under consideration".*

Planned for future release*

The Idea is a candidate for inclusion in a future release of the product. If a change in plan affecting the Idea occurs, then the Idea's status will be updated, and the submitter notified accordingly.

Future consideration

An Idea in this state has been reviewed by IBM and identified as a possible candidate for a future release of the product, although at this time no commitment to implement the idea is possible.

Other possible Idea completion states:

Functionality already exists

Not Under Consideration

Is a defect

Delivered*

The idea is developed and delivered. The submitter will be notified with details showing how they can benefit from the idea, for example, by upgrading to a release of the product which includes the solution to the idea.

Note

Clients may continue to view, comment upon, upvote, and subscribe to ideas marked as not under consideration; IBM will review and may reconsider ideas if new information surfaces or there is additional client interest in an idea

*Note

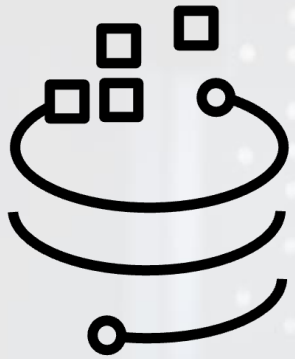
IBM's development teams address ideas based on business needs, customer demand, and resource availability; IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion.

IBM Ideas

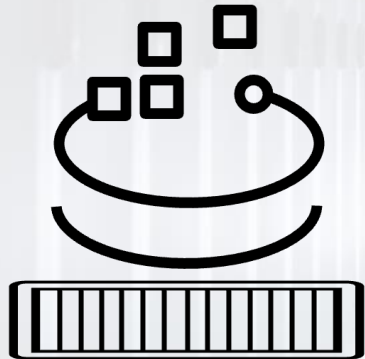
How to optimize chances for your IDEA

- More description is better. If IBM and other users can understand the IDEA better more upvotes can be expected and that helps with the decision.
- Just one topic per IDEA, if there is subtopic a,b,c and d in one description it makes decisions rather difficult.
- Please write in English
- Look at other IDEAS and use upvote if you like them. It helps us to prioritize and discern edge-cases from mainstream use cases. Would also help to reduce duplicates.
- Recent years show that ~60% get accepted as future candidates or have been implemented already.

Thank you for using



Storage Scale



Storage Scale
System